

Welcome to The Greater Miami Valley myVeteran Community

Cassie B. Barlow, PhD and Mr. John McCance Co-Chairs April 2017



- * myVeteran Community purpose
- GMV myVeteran Community Charter
- Update on VetsLink 211 from United Way
- Status Listening Sessions
- Status myVeteran Community Regional Forum 24 May 17
- Discussion and Way Ahead
- Meeting Adjourned

What is a MyVeteran Community

MyVeteran Communities bring together local Veterans service providers, resources, advocates, and other stakeholders to improve outcomes for Veterans, Service members, and their families.

MyVeteran Communities will be stood up in all 50 states and US territories.

VA may be the catalyst for community movements, but each community owns and leads the effort.

What does a MyVeteran Community do?

A MyVeteran Community drives a shared understanding among stakeholders of the complex challenges that Veterans and transitioning Service Members face and leverages its collective strengths to improve the Veteran experience.





GMV my Veteran Community Charter

Mission: Improve support to Veterans, Service Members and their families by connecting regional Veterans service providers, resources, advocates and other stakeholders.

Vision: National Leader in Serving Veterans



GMV my Veteran Community Charter

Objectives:

- Identify and highlight/advertise resources around the region available to Veterans, transitioning Service Members and Families
 - Assist <u>United Way</u> of Greater Dayton with VetLink 211 initiative to identify and connect Veterans with resources
 - Regularly meet with strategic Veteran Service providers across region to share best practices via the Dayton Region Military Collaborative
 - Assist veterans in identifying and reaching the existing resources via regular <u>Histening sessions</u> and communiques through Ohio Department of Veterans Services and the Veterans Administration.
- Identify & facilitate forums where service providers can learn about each other in order to work together to enhance effectiveness and improve outcomes
 - Work with Ohio National Guard to add more service providers to Regional Inter-Service Family Assistance Committee meetings.
 - Promote cross function information sharing between service providers with similar missions and monitor flow/use to ensure to gap is uncovered
- Facilitate feedback mechanisms for Veterans
- Host listening sessions in every county of Region to gather Veterans' needs.



GMV MyVeteran Community Members

Senator Portman's Office Governor's Office Lt Governor's Office **Representative Rick Perales WPAFB Ohio National Guard** Ohio Department of Veterans Services Veterans Administration Medical Center Veterans Administration National Cemetery Veterans Experience Office Montgomery County Veterans Services Greene County Veterans Services Allen County Veterans Services Auglaize County Veterans Services **Butler County Veterans Services** Champaign County Veterans Services Clark County Veterans Services **Clinton County Veterans Services** Darke County Veterans Services Hardin County Veterans Services Logan County Veterans Services Mercer County Veterans Services Miami County Veterans Services

Preble County Veterans Services Putnam County Veterans Services Shelby County Veterans Services Warren County Veterans Services Wayne County Veterans Services **Projects Unlimited GE** Aviation **Dayton Development Coalition** LexisNexis **Kettering Foundation** Vietnam Veterans Association Dayton VAMC Veterans Advisory Council Paralyzed Veterans of America Veteran Owned Business **Omega Baptist** United Way of the Greater Dayton Area Goodwill Easter Seals of the Miami Valley Miami Valley Human Resources Association **Operation Pathfinder** Military-Transition.org Community Support Coordinator, Ohio, West Virginia Disabled American Veterans US Veterans Motorcycle Club **Resurrecting Lives Foundation** Habitat for Humanity

Honor Flight Red Cross St Vincent de Paul Wounded Warrior Project Reynolds and Reynolds Because You Served Dayton Metro Library Extreme Forcus



VetsLink Update

Mr. Tom Maultsby, CEO 20 Apr 2017 United Way of the Greater Dayton Area

United





- VetsLink Recap
- VetsLink Program Phases
- Way Ahead





VetsLink Recap

- Provides a one-stop, integrated 24/365, live professional call referral service service for veterans.
 - Counselors assess callers' needs and identifying local, state and federal resources to meet needs.
 - Built on United Way of the Greater Dayton Area's HelpLink 2-1-1 service.
- Streamlines the information search process, saving effort and providing more timely resolution.
 - Follow-up call alerts counselor when to step in and elevate unresolved issues.
- Can assess quality of on-going services, track current and emerging needs.



UNITED WE FIGHT. UNITED WE WIN. LIVE UNITED

VetsLink Program Phases

- To be developed in two phases:
 - Phase IA-C
 - Covers Montgomery, Greene, Preble, Warren, Butler and Clinton counties.
 - Potential client base: 107,423 veterans
 - Phase II
 - Expands to include other Dayton VA serviced counties.
 - Potential additional client base: 71,139
 - Phase I & II
 - Includes all Dayton VA Client Base: 178,562
- Adoption of Phase II dependent upon funding.





Way Ahead

- Anticipate Program Plan by Jun 2017.
 - Gained volunteer program manager in late Mar.
 - Reports on-site 2 days a week
- Will seek support in early summer for Phase I, targeting:
 - County and state veteran service organizations
 - Dayton Veteran Administration Medical Center
 - Private veteran support groups
 - Local defense community
- Need help in identifying likely sponsors.





Listening Session Status

✤ Objective:

- ✤ Give Veterans a voice.
- Where: 2016 -WSU/Huber Heights/Beavercreek/ Union/Vandalia/Springfield and Clark State/Sinclair/Spencerville/Greenville and WSU Lake Campus

Details:

- Professors at WSU designed study to collect data
- ✤ Each session recorded
- ♦ Veterans interested in sharing experiences and thoughts on Veterans Services in region
- Sessions fully transcribed and content analyzed
- Ready to present results to Dayton VA Medical Center Director, Ohio Department of Veterans Services and County Veterans Services Offices



Veterans Moxing Forward

Objective:

- Bring together Veterans and Veteran Service Providers from across our region once a year to network, and ensure Veterans awareness of regional assets.
- Where and When: 24 May 2017 (3-6) WSU Student Union, Apollo Room

✤ Details:

- Honor Guard and opening from VA and State
- Alexis Gomez will sing National Anthem
- Apollo Room with space for over 75 Veterans Service Providers
- ✤ VA Mobile Clinic in Parking Lot
- ✤ Hearing Aid tests
- Food
- Personal invitations to Distinguished Visitors
- Radio Ads
- Live Radio
- News Release
- Sponsor Letters



The MyVeteran Communities model enables Veteran advocates, service providers, Veterans, and stakeholders to have a voice in identifying their community goals and work to resolve issues at the local level to improve service delivery for Veterans, Service members, and their families.

Community involvement is key to the success of our MyVeteran Community transformation effort. As a result, VA and community leaders have begun participating more actively in community-based efforts to maximize the collective impact of local services, stakeholders, and federal/state agencies working together to improve Veteran outcomes.

CENTER FOR WORKFORCE DEVELOPMENT

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Veterans, and stakeholders to have a voice in identifying their community goals

and work to improve service delivery for Veterans, Service members, and their

To bring together local resources and advocates to improve outcomes for

To resolve concerns at the local level and improve service delivery methods.

To enable Veterans to easily identify and reach resources available to them, voice

Veterans, transitioning Service members, and their families.

www.ebenefits.va.gov

families.

MyVA Community Objectives

their opinions, and provide valuable input.

QUICK LINKS

National Resource Directory (NRD)

Veterans Benefits Administratio (VBA)

Veterans Crisis Line 🔂

VA Caregiver Support

eBenefits

My HealtheVet

www.va.gov/icbc

Discussion